

Your agency is enforcing the laws that stop broadcasters from saying words that offend your standards - and I insist that, in the same way, and for the same reasons, that you protect me from hearing words that offend *my* standards. Those offensive words include the usual pitches of telemarketers, such as "you've won a contest" (which I never entered), "here's a discount on home siding" (for my apartment?), "buy auto insurance" (for my walking shoes?) and so on. I have right to decide who may phone me or for what reason. I look to you to protect that right - or what purpose do *you* serve?